



SOFTWARE ENGINEER

# JORDAN BALSAMO

## CONTACT

✉ Available on request.

 [github.com/jordanbalsamo](https://github.com/jordanbalsamo)

☎ Available on request.

 [linkedin.com/in/jordan-balsamo](https://linkedin.com/in/jordan-balsamo)

## PERSONAL PROFILE

Experienced Software Engineer with a proven track record of building performant, scalable and maintainable products across industries.

Passionate about shipping quality solutions that deliver real-world value for users and the business.


## TECHNICAL SKILLS

Programming: Python, Go, JavaScript/TypeScript, Bash, SQL  
IaC: Terraform, ARM


Cloud Providers: Azure, AWS  
CI/CD: GitHub, Circle CI, Azure DevOps

Server management: Linux, Windows  
SCM: GitHub, Azure DevOps

## CERTIFICATIONS

 AWS Certified Solution Architect Associate

 MCSE: Microsoft Certified Azure Solutions Architect Expert

 70-535: Architecting Microsoft Azure Solutions

 Apache Kafka Fundamentals: Confluent

## WORK EXPERIENCE

### SOFTWARE ENGINEER II, BACKEND



Deliveroo | Apr. 2022 – Present

Building the systems that power critical business insight for partners across the Deliveroo platform. Achievements include:

- Built a high throughput, low latency data storage system that backs vital partner insights across Deliveroo
- Saved many thousands of pounds on an annual recurring basis through a mixture of software and infrastructure optimisations
- Defined and delivered an Onboarding Programme for new-joiner engineers that introduced them to the Deliveroo ecosystem in an interactive sandbox, receiving excellent feedback from engineers, management and the exec.
- Owned and delivered a project to ensure all insights systems across Deliveroo would be consumable with a geo-sharded infrastructure
- Participant in on-call and engineering interviewer for the company.

### SENIOR SOFTWARE / PLATFORM ENGINEER



KPMG | Oct. 2017 – Apr. 2022

Built and ran secure, scalable and performant production systems in a product-led business. Achievement include:

- Infrastructure Lead for the platform that backed a multimillion pound revenue generating contract
- Led a small team of engineers to build a new service that consolidated how infrastructure security exemptions were managed across the firm
- Given 'Project MVP' in a joint KPMG / Microsoft task force of 12 SWEs, where I built out the data ingestion platform that powered an ML-backed recommendation system that helped our customers to know they should learn next

For further work experience, please refer to my LinkedIn profile.

## EDUCATION HISTORY

### UNIVERSITY OF MANCHESTER

Bachelor's degree with honours

### ANGLEY SCHOOL, KENT

GCSE, A-Levels (2004–2011)

- GCSEs: 6x A\*, 5x A
- A Levels: (A\*), (A), (B)